

**WE PROVIDE EXCELLENT OUTSOURCING SOLUTIONS FOR ALL
YOUR BACK-OFFICE OPERATIONS**

**WE CATER TO THE WORLD'S BEST
HEALTHCARE PROVIDERS...**

Outsourcing Solutions made simple & effective!

 **Pradot**TM
Affirming Excellence

About Pradot™ Technologies Inc.

In Today's competitive marketplace, Outsourcing companies are becoming increasingly customer-centric. Pradot™ has streamlined itself as an outsourcing solutions provider managing all back-office operations for Healthcare organizations

To support this effort, Pradot™ has developed a comprehensive back-office solution to automate and enhance customer-centric processes. Integrated back-office solutions allow access to customer information across multiple departments and across diverse applications, enabling any Healthcare provider maximize customer service levels.

Our Focus

Customer Delight! It is this ingredient that has motivated Pradot™ to continuously improve the quality of services and exceed customer expectations. Customer service, satisfaction, and retention are critical to Pradot's™ growing business. Customer feedback has proved that Pradot™ has substantiated its status as an out-sourcing solutions provider, integrating all back-office operations for Healthcare providers.

Pradot™ enables its customers develop their overall business strategies, reengineer processes to improve cash flow and develop a plan for consolidating clinical and administrative systems across all locations. Customer Delight is a top priority. No one knows Pradot™ better than its own customers.

Vision & Mission

Our Vision...

...is to retain the highest quality leadership with competent personnel providing niche outsourcing solutions for non-core competencies of healthcare providers worldwide and to also exceed their requirements through a process of continuous improvement in Quality of service we provide.

We are headed to achieve our Vision 10-10-10...

...Which is a mission to be accomplished but set in motion. The aim of VISION 10-10-10 is to COLLABORATE, COMMUNICATE, AND CONVERGE for CUSTOMER DELIGHT

"We run our business for our customers" is the underlying principle of our vision.

Our Mission...

...is to achieve and sustain as a premier company with an innovative outsourcing model and market leadership. Pradot's™ creative and innovative method of providing solutions is to provide satisfaction to its clientele on health care information - from medical transcription to medical billing, data analysis and contact centers.



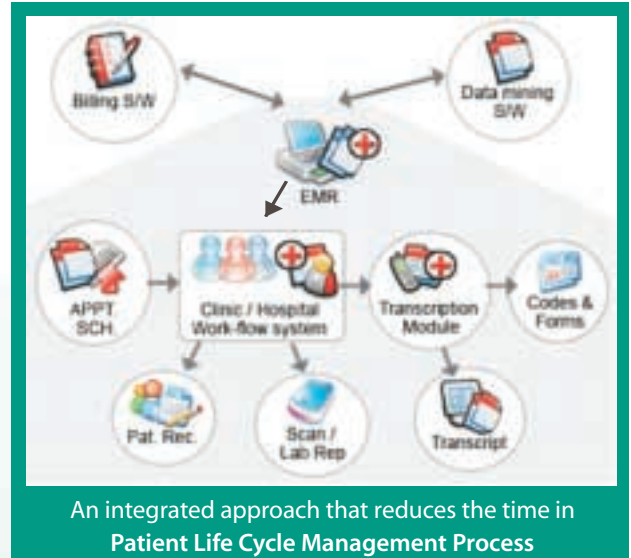
"We run our business for our customers"

Our Services

You need not block your investments into complex infrastructure (hardware/software) as the comprehensive solution is based on an online system that **enables you access information on the Internet**. Also, this integrated back-office solution allows access to information across multiple departments and across diverse applications, enabling your organization maximize its customer service levels.

Pradot™ has enhanced its service paradigm to fit in the following:

- **Appointment Scheduling**
- **Medical Transcription**
- **Medical Coding & Billing**
- **AR Management & collection**
- **Administrative Services**
- **Electronic Medical Records**
 - **Patient Records**
 - **Scan / Lab Reports**



Appointment Scheduling

Pradot™ offers simple and effective means of Appointment Scheduling. Since patients are not used to visiting healthcare providers or physician websites or clinics for appointments, it becomes very important that physician clinics and health practices provide for the scheduling of appointments online.

Pradot™ makes it very convenient for a patient to request an appointment with our new appointment scheduling system. The local hospital, outpatient clinic, or physician practice will benefit by making use of this system. Imagine appointments being made online and instant e-mail reminders automatically notifying patients of upcoming visits.

Medical Transcription

Pradot™ offers a comprehensive array of cost-effective Medical Transcription Services as per HIPPA guidelines with high accuracy and fast turnaround time at the most competitive prices. Whether you are looking at outsourcing your dictation or switching your transcription agency, you will find that we have got the complete solution for you, and our services are better than any other transcription agency. We offer all types of high-quality transcription services to busy professionals and medical practices in the world.

We believe that accuracy and attention to detail are the most important factors in determining whom you entrust your medical transcription work. Variation in speech patterns, various English accents and dialects, as well as continuous development in the lexicon of medicine and technology requires the specialized expertise, which we have, to assure transcription accuracy.

Our service offers a number of significant factors that make us an excellent choice as your next medical transcription provider. Quality control procedures that are well-documented and on par with ISO 9001:2000 guidelines, price within your budget, and deliverability have made us one of the leading transcription services for discerning medical professionals.

Medical Coding

Medical Coding plays a very vital role in the Healthcare Revenue Management System. Just as it is the duty of Hospitals, Physicians and other healthcare providers to render the required healthcare service to the patient, it is mandatory that these providers of service need to be rightly reimbursed for the service rendered. It is only through expert and experienced coders that this can be realized. The Medical records are converted into universally recognized codes, which should be used very carefully in order to convey the right information to the insurance carriers and other users. Our Medical Codes give information on the Patient's History, Diagnosis, the service provided and the medication advised.

The Medical Coding team at Pradot™ is trained extensively and is certified by AAPC. Their training also includes HIPAA awareness. Our coders are proficient with coding Emergency Room, Rehabilitation, Anesthesiology, Surgical Pathology, Radiology and Cardiology.

Medical Billing

Pradot™ is a company with dedicated billing professionals whose main goal is the prompt reimbursement of your money. As a Medical biller we ensure that proper analysis on every claim / DOS is made before proceeding further. We review patients' insurance coverage (history including lapse if any), the physician's fees, breakup on the COB and Patient's liabilities.

At Pradot™, we are constantly updated with the various collection methodologies, medical terminology, diseases, diagnosis, ethics and legal implications pertaining to the state. Interacting with patients is an art; one needs to understand that a Patient needs special care. It is through patience, courtesy and understanding that a patient caller needs to explain every bit of information being as descriptive as possible, using simple words, keeping in space with the patient's age and understanding. It is important to keep in mind that we work on behalf of the service provider and the patient is our customer.

Accounts Receivables Management

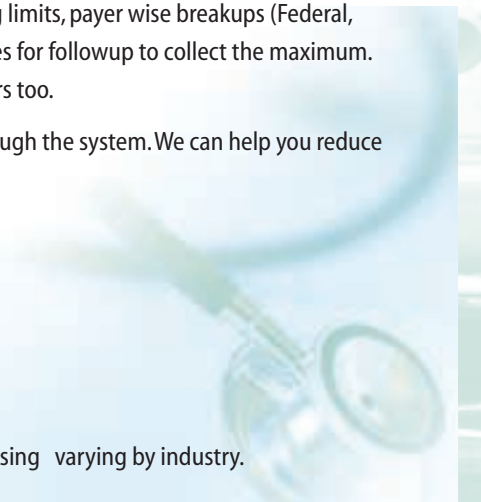
A successful healthcare practice depends as much upon quality care, as it does on effective financial management. The long delay between the time you perform a medical service and the time you are ultimately paid, coupled with the bureaucratic and very cumbersome third-party billing structure has resulted in diminishing your business cash flow.

At Pradot™, on receiving accounts from the clients, they are analyzed taking into consideration the timely filing limits, payer wise breakups (Federal, Commercial, self-pay), coding issues, billing errors, etc. These are then assigned to specialized account executives for followup to collect the maximum. By using Accounts Receivables the healthcare provider receives immediate cash for billings to third-party payers too.

In the integrated approach we enable reduction in the working capital cycle time that brings in cash faster through the system. We can help you reduce the time taken between date of service and date of submission of claims by half.

Administrative Services

- Revenue Accounting
- General Ledger, Financial Statements, P & L and BS accounting.
- Payroll Management, HR Administration, Tax Estimation.
- Data Mining
- Data entry, sorting and indexing, forms and related handling services, report generation, rules based processing varying by industry.



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Electronic Medical Records

Transitioning to an electronic medical record system is a top priority for Healthcare Organizations because it provides doctors and employees with the necessary tools to enhance the quality and safety of the medical care they deliver to patients. An EMR Tool provides a complete picture of a patient's medical history. Doctors and caregivers can refer all of a patient's vital statistics, test results, medications, allergies and prior health conditions -- regardless of where the information was collected with the organization. Pradot™ offers simple and user-friendly solutions for Electronic Medical Records. We work around your requirements and customize solutions to integrate and manage your EMR systems, providing you with a solution that is cost-effective and efficient.



Advantage Pradot™

Pradot™ Technologies initiated its services in the year 1999 and has been growing in multi-folds since then. Pradot™ has state-of-the-art communication network, unlimited Internet accessibility, Secured Servers co-located with a major data center in USA, which is backed by our modern and highly equipped workforce center in Bangalore, India.

Another key to our continuing success includes:

- A Proven track record of helping clients benefit from outsourcing on the Quality, Turn-around-time and cost front.
- An ultramodern communication network with unlimited Internet accessibility
- Toll-free telephone network across US with backup facilities available round the clock.
- Secured Server for database and web related services.
- Voice-based Helpdesk facilities in addition to the present e-mail support
- Six Sigma practices for further improvement and ensuring consistency on these aspects
- An experienced team of highly dedicated & trained employees in India and at multiple locations who are backed by strong Top and Middle management
- Lowest industry attrition rate that is enabled by comprehensive training and career growth practices.
- State-of-the-art infrastructure and comprehensive training facilities, helping deliver the best for the best, continuously leading towards constant improvement in productivity.
- Commitment to ensure that risks are minimized for the clients in running offshore operations through business continuity initiatives.
- Pradot™ is well positioned to take advantage of outsourcing of non-core competent activities for global companies with an established outsourcing infrastructure and corporate strategy.

We take responsibilities & manage your non-core processes efficiently”.

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