Pradot™

Affirming Excellence

Medical Transcription

Is your outsourcing partner reliable?

Are Indian companies geared to render the required standards for Transcription services?

Does your vendor commit to ensure minimizing your business risks?

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Introduction

Every time a patient is admitted to a hospital, or is seen in an emergency room, or has an x-ray - anytime there is a patient interaction with a medical professional, and report is generated. Hundreds of thousands of such reports are dictated every single day.

A Medical Transcriptionist is often also called a “Medical Language Specialist.” A Medical Transcriptionist, or “MT” is a person who transcribes, formats, and proofreads medical dictations. Most commonly, MTs transcribe physicians’ dictation that outlines a patient’s health.

Pradot™ Technologies

Pradot™ is an out-sourcing solutions provider for non-core competencies of health care organizations. It has over 225 highly dedicated and talented employees. Its organizational structure embraces an open style management, disciplined problem solving and decision making approach, with a flexible and conducive work environment. Pradot™ recognizes its workforce as an asset and training as an investment.

Pradot™ is well positioned to take advantage of out-sourcing of non-core competent activities for global companies with an established out-sourcing infrastructure and corporate strategy.

Outsourcing has proved to be highly cost-effective, efficient and has helped to deliver products to markets faster than ever before. This scenario implies that companies need to forge partnerships with outsourcing vendors that have the resources to deliver the highest level of quality, consistently, cost-effectively and in the shortest possible time frame, thereby substantially increasing the clients’ competitiveness by helping them deliver products to markets quicker than ever before.

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Specialization

Pradot™ is a "Customer -Serving" Company providing Transcription service with

- Competent teams to handle multi specialties viz., Oncology, Hematology, Cardiology, Nephrology, Urology etc.
- Direct contact with our customers since inception.
- A turnaround time of nearly 12-hours for normal dictations and less than 4 hours for STAT dictation.
- An ISO 9001:2000 certified company
- Dedicated Quality Assurance Team for ensuring high quality work.
- Six Sigma approach to ensure consistency in turn around time and quality.
- A sound managerial and an operational team.

Pradots™ Responsibility

Medical billers review patients' insurance coverage, explain the physician's fees, estimate what charges payers will cover, estimate how much patients should pay, and prepare complete and accurate healthcare invoices and claims. Therefore they must know the different methods of billing patients, understand various collection methods, ethical and legal implications, and answer patient's questions about their healthcare plans and the office's billing routine. They must understand medical terminology, diseases, diagnoses, and human anatomy. Last but not least, they must possess state-of-the-art word processing and accounting skills, be proficient in bookkeeping, and be able to type at a speed of at least 45 words-per-minute.

Trained Transcriptionists

We employ well-trained transcriptionists who have an in-depth understanding of

- medical terminology, anatomy, physiology, procedures, and treatment

The transcriptionists are also good at translating abbreviations and have the ability to reference terms through the use of printed and electronic reference materials.

They also have good knowledge of the English language relating to its usage, regarding punctuation and grammar and also have knowledge of the appropriate format or style that may apply to each specific document being transcribed.

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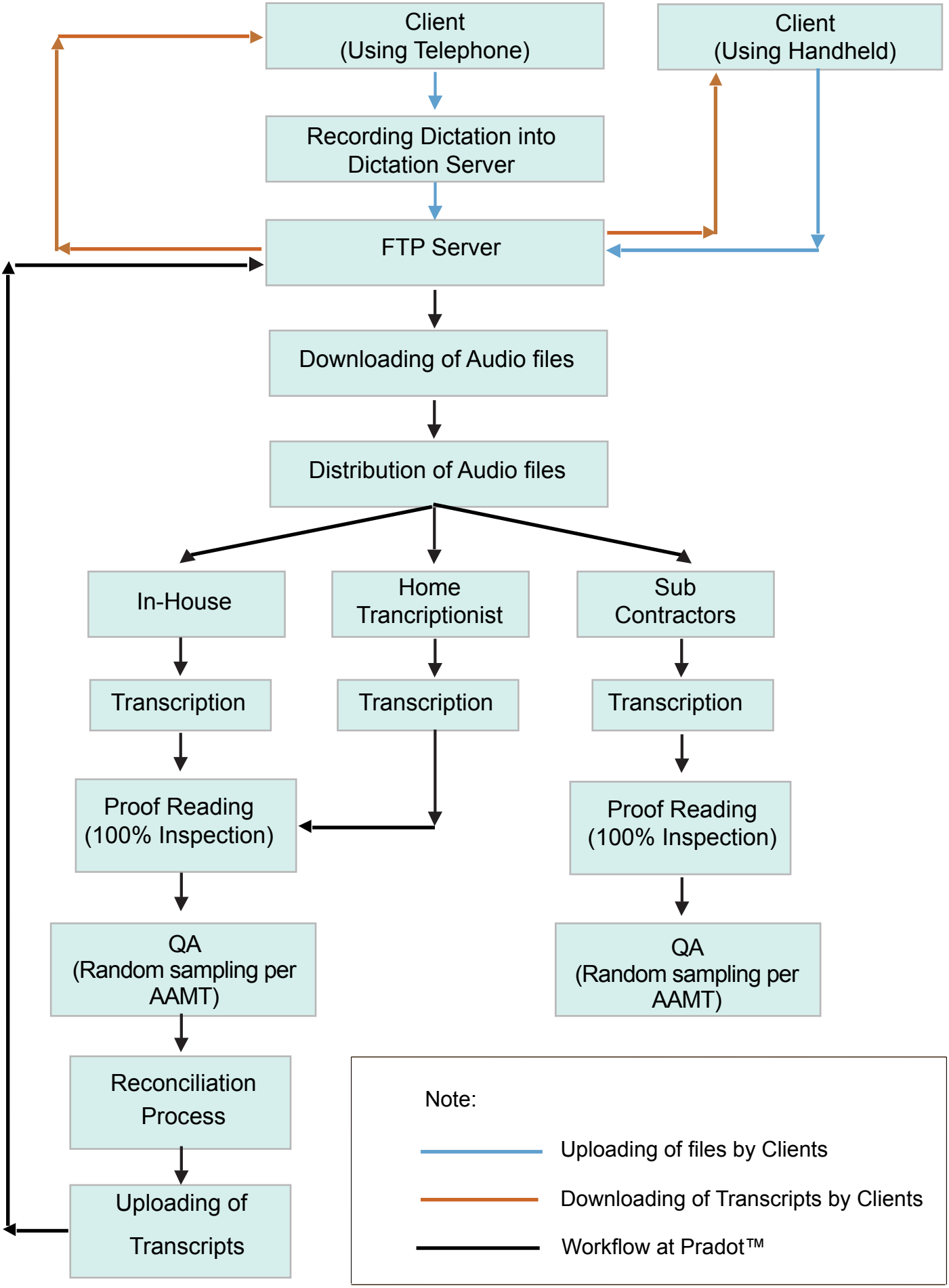
Transcription Process

The method adopted by Pradot™ is through the use of voice files, which are produced either through the use of a digital recorder or digital phone system used by the dictator. These voice files are transmitted directly to a server; transferred using Internetto our off-shore location, distributed, transcribed using a PC based transcriber kit or WAV player, and returned to the dictator location in a secured environment.



Business Benefits

HIPAA Compliant and ISO 9001:2000 certified Medical Transcription Service

Pradot™ as a medical transcription company recognizes the significant challenge that HIPAA regulation presents to the healthcare industry and to its customers. Pradot™ is committed to helping its clients achieve HIPAA compliance within the timelines established by the regulations.

Pradot™ maintains and manages information security as HIPAA needs of our organization as well as for our clients. The company has developed and maintained effective educational programs for training internal personnel and external clients on the requirements of HIPAA.

Pradot™ has well documented procedures that are certified and on par with ISO 9001:2000 standards.

Advantage Pradot™

Pradot™ offers a comprehensive array of cost-effective Medical Transcription Services as per HIPPA guidelines with high accuracy and fast turnaround at most competitive prices. Whether you are looking at outsourcing your dictations or switching your transcription agency, you will find that we have got complete solutions for you, and our services are better than any other transcription agency. Pradot™ is a growing, state-of-the-art medical transcription company located in the Silicon Valley of India, Bangalore. We offer all types of high-quality transcription services to busy professionals and medical practices in the world.

We believe that accuracy and attention to detail are the most important factors in determining to whom you entrust your medical transcription work. Variation in speech patterns, various English accents and dialects, as well as continuous development in the lexicon of medicine and technology requires the specialized expertise which we have to assure transcription accuracy.

Our service offers a number of significant factors that make us an excellent choice as your next medical transcription provider. Quality control procedures that are well documented and on par with ISO 9001:2000 guidelines, price within your budget, and deliverability have made us one of the leading transcription services for discerning medical professionals.

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Expertise

Our team has a wide range of expertise in transcribing Operative Reports, Discharge Summaries, H&P's, Consultations, Emergency Room Care, and Radiology. Additional areas of expertise are Plastic Surgery, General/Vascular Surgery, Neurosurgery/Neurology, Radiation-Oncology, Orthopedics, Dermatology, Gastroenterology, Urology, Cardiology, OB/GYN, Ophthalmology, Otorhinolaryngology, Internal Medicine, Geriatrics, and Family Medicine.

Our Team

Pradot™ offers a core team of medical transcriptionists and systems professionals. We derive our strength from combining the expertise of experienced, well-trained, responsible, and dedicated medical language specialists with creative and innovative information technology professionals.

Transcriptionists are the backbone of our HIPAA-compliant medical transcription service. Pradot™ meticulously serves prestigious healthcare providers; hence, they are trained and quality control-monitored to provide accurate and timely transcription service.

Conclusion

As the healthcare industry continues making progress toward the vital goal of eliminating preventable medical errors,

Pradot™ understands the need to make sure that we are part of the solution, not part of the problem. Communicating effectively with customers, improving the accuracy of reports, and partnering with physicians to resolve dictation problems are important steps on the road to a new definition of quality for medical transcription.

United States of America

Arun Murali
President – US Operations
5546 Primrose Avenue
Indianapolis,
IN 46220
Tel: (317) 698 7309
Fax: (317) 805 7768
Email: akmurali@pradot.com

Phillip W Peacock
Vice President of Business Development/
Sales & Marketing
Pradot Technologies, Inc.
805 Peachtree Street #421
Atlanta GA, 30308
Tel: 404-307-4444
Fax: 866-674-3658
E-Mail: phillip.peacock@pradot.com

India

T. P Prabhakaran
President & CEO
23/24, 1st Floor,
Infantry Road
Bangalore – 560 001
Tel: 91 80 22865960 / 22865961
Fax: 91 80 51130703
Email: tpp@pradot.com

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