

We Provide Excellent Outsourcing Solutions To Integrate All Your Back Office Operations

WE CATER TO THE WORLD'S BEST HEALTHCARE PROVIDERS...



Outsourcing Solutions made simple & effective!

 **Pradot**[®]
Affirming Excellence



About Pradot® Technologies Inc.

In Today's competitive marketplace, Outsourcing companies are becoming increasingly customer-centric. Pradot® has streamlined itself as an outsourcing solutions provider managing all back-office operations for Healthcare organizations To support this effort, Pradot® has developed a comprehensive back-office solution to automate and enhance customer-centric processes. Integrated back-office solutions allow access to customer information across multiple departments and across diverse applications, enabling any Healthcare provider maximize customer service levels.

Our Focus

Customer Delight! It is this ingredient that has motivated Pradot® to continuously improve the quality of services and exceed customer expectations. Customer service, satisfaction, and retention are critical to Pradot's growing business. Customer feedback has proved that Pradot® has substantiated its status as an out-sourcing solutions provider, integrating all back-office operations for Healthcare providers. Pradot® enables its customers develop their overall business strategies, reengineer processes to improve cash flow and develop a plan for consolidating clinical and administrative systems across all locations. Customer Delight is a top priority. No one knows Pradot® better than its own customers.

Vision & Mission

our Vision

...is to retain the highest quality leadership with competent personnel providing niche outsourcing solutions for non-core competencies of healthcare providers worldwide and to also exceed their requirements through a process of continuous improvement in Quality of service we provide.

We are headed to achieve our Vision 10-10-10...

... Which is a mission to be accomplished but set in motion. The aim of VISION 10-10-10 is to COLLABORATE, COMMUNICATE, AND CONVERGE for CUSTOMER DELIGHT

"We run our business for our customers" is the underlying principle of our vision.

Our Mission

...is to achieve and sustain as a premier company with an innovative outsourcing model and market leadership. Pradot's® creative and innovative method of providing solutions is to provide satisfaction to its clientele on health care information - from medical transcription to medical billing, data analysis and contact centers.

www.pradot.com



Advantage Pradot®

Pradot® Technologies initiated its services in the year 1999 and has been growing in multi-folds since then. Pradot® has state-of-the-art communication network, unlimited Internet accessibility, Secured Servers co-located with a major data center in USA, which is backed by our modern and highly equipped workforce center in Bangalore, India.

Another key to our continuing success includes:

- A Proven track record of helping clients benefit from outsourcing on the Quality, Turn-around-time and cost front.
- An ultramodern communication network with unlimited Internet accessibility
- Toll-free telephone network across US with backup facilities available round the clock.
- Secured Server for database and web related services.
- Voice-based Helpdesk facilities in addition to the present e-mail support
- Six Sigma practices for further improvement and ensuring consistency on these aspects
- An experienced team of highly dedicated & trained employees in India and at multiple locations who are backed by strong Top and Middle management
- Lowest industry attrition rate that is enabled by comprehensive training and career growth practices.
- State-of-the-art infrastructure and comprehensive training facilities, helping deliver the best for the best, continuously leading towards constant improvement in productivity.
- Commitment to ensure that risks are minimized for the clients in running offshore operations through business continuity initiatives.
- Pradot® is well positioned to take advantage of outsourcing of non-core competent activities for global companies with an established outsourcing infrastructure and corporate strategy.]

“We take responsibilities & manage your non-core processes efficiently”.

Services

Document Management Services

Medical Transcription

Electronic Medical Records

Faxing Services

MEDICAL TRANSCRIPTION

Currently, we deliver Medical Transcription projects for numerous private practice groups spanning 18 cities and covering four different time zones across the United States.

We have:

1. Highly trained and experienced teams skilled to handle multi-specialties.
2. Special focus on Private Practice Physicians Groups, while maintaining direct contact with our clients.
3. A highly competent quality assurance team to ensure not just the highest standard of work, but also support it through sound managerial and operational expertise. We pride ourselves in our ability to achieve a turnaround time of 12 hours for normal dictation and less than 4 hours for STAT dictation.

These services strictly adhere to the standards of the American Association of Medical Transcription and are also based upon customer desire.

- A highly competent Quality Team for providing high quality work.
- Six Sigma approach to ensure consistency in turnaround and quality.
- A sound managerial and operational expertise.

ELECTRONIC MEDICAL RECORDS

Transitioning to an electronic medical record system is a top priority for Health Care Organizations because it provides doctors and employees with the necessary tools to enhance the quality and safety of the medical care they deliver to patients. An EMR Tool provides a complete picture of a patient's medical history. Doctors and caregivers can refer all of a patient's vital statistics, test results, medications, allergies and prior health conditions -- regardless of where the information was collected with the organization.

Pradot[®] offers a simple and user-friendly solution for Electronic Medical Records that contain the following features:

- Web based
 1. Electronic Medical Records and
 2. Clinic Automation System
- Full Service System – You use it, we keep it running
- HIPAA Compliant

FAXING SERVICES:

- Pradot[®] offers faxing services to referring physicians and/or Hospitals/Clinics as requested by the Practice/Physician at an attractive price.

Revenue Cycle Management Services

- Medical Coding
- Medical Billing
- Accounts Receivable Management

MEDICAL CODING

Medical Coding is crucial and Pradot[®] ensures accurate and HIPAA compliant coding services in accordance with NCCI (National Correct Coding Initiatives) and LMRP (Local Medical Review Policies) with a turn around time of 24-48 Hours. The team is headed by AAPC (American Academy of Professional Coders) Certified Coders with strong clinical backgrounds who are proficient with ICD 9CM, CPT and HCPCS codes. These coders are proficient with ER (Emergency Room), Surgical Pathology, Cardiology, Anesthesia, Radiology and Rehabilitation coding (first to start Rehabilitation coding in India). Our team also schedules regular conference calls with clients and provides detailed weekly and monthly operational reports. This helps us maximize timely reimbursement.

MEDICAL BILLING

At Pradot[®], Medical Billing refers to the process of preparation and submission of Healthcare Claims on behalf of the Healthcare Provider to the respective insurance companies for reimbursement. Our team contains dedicated billing professionals whose main objective is prompt reimbursement of the patient's money. Our team's extensive knowledge of billing and reimbursement provides the ability to turn the patient's claim into a paycheck! Pradot[®] also gives its clients the convenience of having experienced, certified claims handlers process and follow up on their patient's claims. This process involves:

Data capture: Data entry of patient demographics.

Charge entry: Data capture of charge tickets.

Payment posting: Posting of EOB to the respective patient accounts.

ACCOUNTS RECEIVABLE MANAGEMENT

A successful healthcare practice depends as much upon quality care as it does on effective financial management. The long delay between the time you perform a medical service and the time you are ultimately paid, coupled with a bureaucratic and very cumbersome third-party billing structure has resulted in diminishing your business cash flow. After Pradot[®] receives accounts from the clients, they are analyzed carefully, taking into consideration the timely filing limits, payer wise breakups (Federal, Commercial, self pay), coding issues, billing errors, etc. These are then assigned to specialized account executives for follow up to collect the maximum. By using Accounts Receivables, the healthcare provider receives immediate cash for billings to third parties as well.

Accounting Services

Pradot[®] has combined accounting outsourcing and a web-based service to provide real-time accounting services to small, mid-size, and fast-growing businesses. This web-based service is state-of-the-art, but utilizes an easy to use online interface to provide anytime/anywhere financial reporting. Bookkeeping is performed by trained accountants and bookkeepers while you're in complete control of your finances. Pradot's[®] service goes beyond book keeping to transform everyday accounting information into a powerful management tool that is guaranteed to provide you and your key staff with unprecedented convenience and increased access to expanded, up-to-date information that will help you make better-informed decisions.

Below are the accounting services available through Pradot Technologies:

- **Book Keeping**
- **Accounts Receivable**
- **Accounts Payable**
- **Financial Data Collection & Analysis**

For more information, Please contact:



Pradot Technologies

U.S.A

5546 Primrose Avenue Indianapolis, IN 46220

Tel: (317) 698-7309 Fax: (866) 614-2379 Email: sales@pradot.com

INDIA

Plot No. 110-R, Electronic City Industrial Complex, Phase I, Bangalore- 560 100.

Ph: +91-80-4023-0909, Fax: +91-80-4023-0901. Email: sales@pradot.com

www.pradot.com